

Oroclick

Frequently Asked Questions

Can I begin using Internet Banking Service immediately?

If you have the requirements and you register, you can begin using Internet Banking Service immediately

What do Account nicknames mean?

Bank accounts numbers can be difficult to remember. For easy-of-use, you can assign familiar names to your bank accounts.

Can I view transactions in all accounts?

In the Account Summary List, click on the account that you want to view. The following details are displayed:

Date: Indicates the date when the transaction was posted.

Description: Provides a description of the transaction.

Debit/Credit: Indicates whether the amount was debited from or credited to the account balance.

Balance: Indicates the account balance after the transaction was posted.

What if I forget my password?

If you forget your password, contact nearest Branch or customer service to get new Password.

What should I do to maintain my security?

Online Banking uses several different methods to protect your private information. It is also up to you to safeguard your banking information to protect yourself from unauthorized transactions. Here are some tips on how to protect your account:

- Do not share your account information with anyone.
- Do not share your passwords with anyone.
- OIB Bank employee will never need to know your Passwords, and you should never provide it to someone claiming that they represent OIB Bank.
- Change your password online periodically.
- Do not use birth dates, names or obvious clues that can be guesses easily by possible intruders.
- Log off as soon as you are finished with your Online Banking activity. Don't leave your banking information on the screen.